

## Video Surveillance Equipment Warranty (Standard)

Imperial Surveillance warrants this product to be free of defects for a period of 1 year from the time of purchase. During the first 30 days, Imperial Surveillance will perform on-site repair or replacement if the equipment is determined to be defective (on-site service only applies to installations completed by our technicians). This however does not include remote access loss due to a malfunction in your internet service. During the extended 11 month time period, if the equipment is suspected of being faulty, the original unit may be returned to us for repair or replacement. Before returning the equipment, a Return Material Authorization (RMA) number must first be requested from your customer service representative. Please include a brief description of the problem and return the equipment to:

Imperial Surveillance, Inc.  
244 Howard Ave  
Des Plaines, IL 60018  
Attn: Repair & Return Department

Imperial Surveillance will repair or replace any defective equipment without cost during the warranty period. If the unit is found to be defective for any reason other than abuse, improper use or improper installation performed by an installation company other than an authorized Imperial partner. If a replacement unit is required, it will be provided in the fastest manner consistent with the urgency of the situation.

This equipment is to be used for Digital Video Recording only. If this product is used as a personal computer the warranty becomes null and void.

This equipment should NOT be field repaired. Any attempt to repair or modify the equipment by anyone other than an authorized Imperial representative will void the warranty. The DVR Case is shipped from the factory with a "Tamper Proof Seal" located on the rear of the unit. This seal will provide immediate indication of unauthorized entry. If the equipment is suspected of being faulty, please contact Imperial by calling:

Toll Free : 877-292-7375  
Local : 847-375-0300  
FAX: 847-375-6722  
E-mail: ImperialGTL@gmail.com

Imperial Surveillance will continue to repair or replace faulty equipment beyond the warranty period for a nominal charge. Contact your local Security Consultant for details.

Thank you for your business.

Date :

Customer Signature X \_\_\_\_\_